

User & Installation Guide of Review Reminder Extension



Overview

Captivate new customers on your Magento 2 store by building their trust in your brand with our latest Review Reminder extension. This robust extension empowers you to increase customer loyalty by sending automated email reminders urging them to add reviews for the products they purchased on your online store. The email contains a direct link to the product review page so the customers can effortlessly add their genuine reviews.

Installation

The installation process for the Review Reminder extension is made super easy so that anyone can install it easily and use its functionalities.

There are two ways to install our extension- Manually and Using the Composer. Here are the detailed steps associated with the Installation-

Installation Guide:

1. From the Zip file

- Unzip the zip file in ``app/code/``
- Enable the module by running ``php bin/magento module:enable Tech9logy_ReviewReminder``
- Apply database updates by running ``php bin/magento setup:upgrade``
- ``php bin/magento setup:di:compile``
- ``php bin/magento setup:static-content:deploy -f``
- ``php bin/magento cache:clean``
- ``php bin/magento cron:run --group="default"``

- Flush the cache by running ``php bin/magento cache:flush``

1. Using Composer

- Make the module available in a composer repository for example:
 - private repository ``repo.magento.com``
 - public repository ``packagist.org``
 - public github repository as vcs
- Add the composer repository to the configuration by running ``composer config repositories.repo.magento.com composer https://repo.magento.com/``
- Install the module composer by running -
``composer require tech9logy/t91_review-reminder_extension``
- Enable the module by running ``php bin/magento module: enable``

Tech9logy_ReviewReminder`

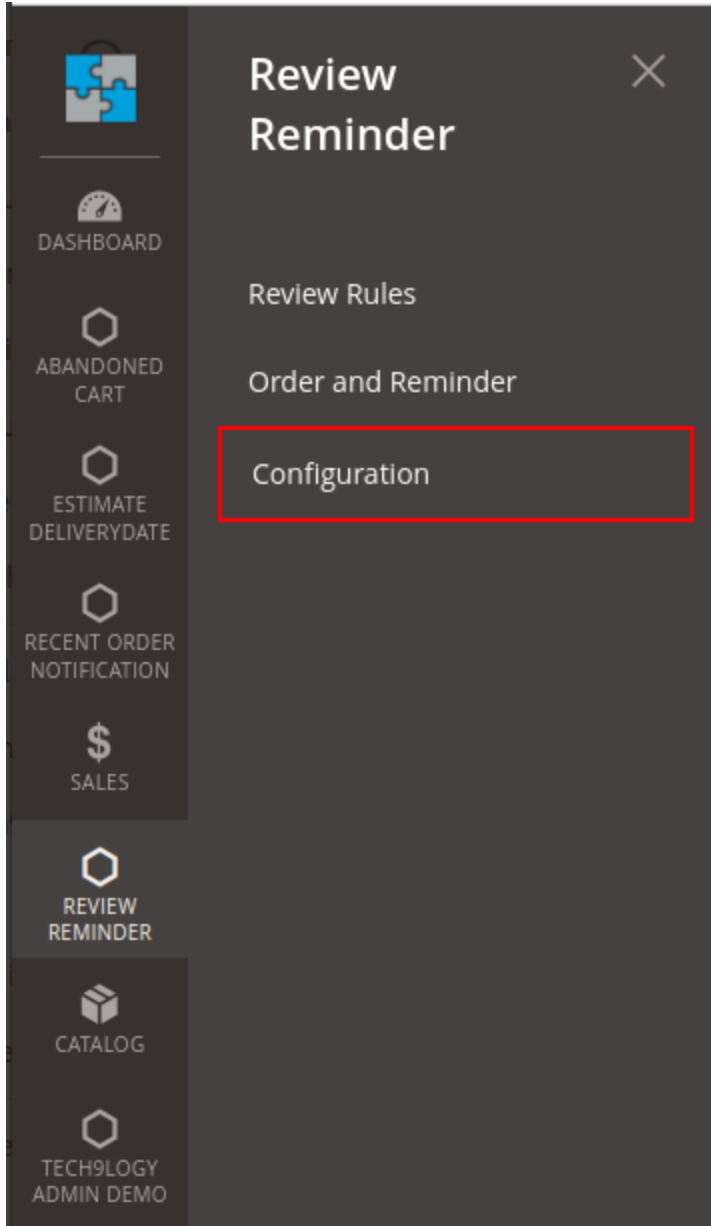
- Apply database updates by running `**php bin/magento setup:upgrade**
- Flush the cache by running `**php bin/magento cache: flush`**

Congratulations! Our Review Reminder Extension is successfully installed on your Magento.

Configuration and Settings

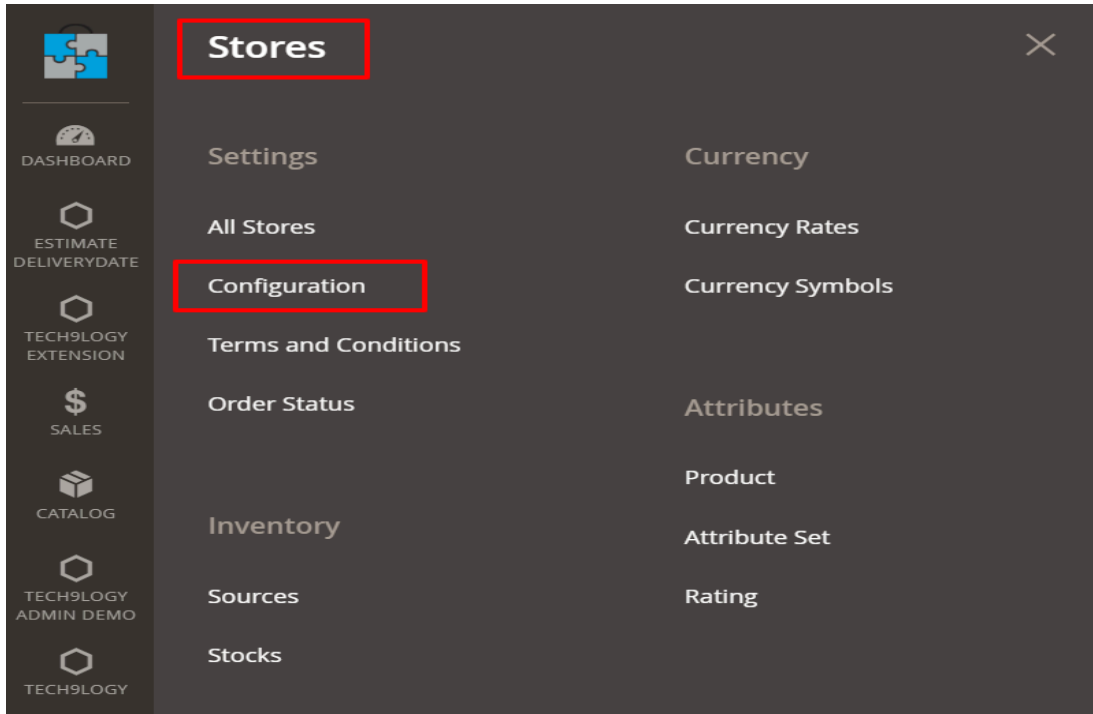
Here are simple steps to follow to configure the settings as per your preferences for our Review Reminder extension-

- Admin must go to **Review Reminder -> Configuration**.



Alternatively, you can visit your Magento 2 Dashboard and select “Stores”.

- Next, you must click on Configuration.



- You will see our brand name "Tech9logy" on the next screen. You must click on it.
- Select Review Reminder from the given list of extensions to land on the configuration page.

Let's go through the different settings you will find on the configuration page of our Review Reminder extension.

Configuration

Configuration

Scope: Default Config ? Save Config

MGS EXTENSIONS ▼

GENERAL ▼

CATALOG ▼

SECURITY ▼

CUSTOMERS ▼

TECHNOLOGY ▲

GeoIP Notification Bar

Indian GST

General Configuration ⊞

Enabled Review Reminder [store view] Yes ▼ Use system value

Mail Log ⊞

Maximum number of Email [global] 8
Enter Maximum number of email per order

Clear Email Log, after days [global] 30
After In Enter Day(s).

- 1. Enable Review Reminder-** You can enable/disable the functionalities of Review Reminder Extension from here.
- 2. Maximum Number of Emails-** Specify the maximum number of emails you want to send to a particular user.
- 3. Clear email logs, after days-** Select the number of days after which you wish to clear previous email logs.

Finally, click on the Save Config button to relish the functionalities of our Review Reminder extension.

Save Config

Review Rules

After installing the extension, you must create a review reminder email campaign. For this, visit the backend and click on **Review Reminder -> Review Rules**.

Review Rules

Search [Reset Filter](#) 5 records found

20 per page 1 of 1

Rule ID	Rule Name	Store View	Order Status	Status	Start	End	Delete
					From To	From To	
1	Review request (14 days)	All Store Views	pending, processing	Active	Apr 3, 2024	Apr 23, 2024	Delete
2	Test Rule	All Store Views	pending, processing, fraud, complete	Active	Mar 14, 2024	Mar 27, 2024	Delete
3	testing	All Store Views	pending, processing, fraud, complete	Active	Mar 21, 2024	Mar 27, 2024	Delete
6	Test Rule	Main Website - Main Website Store - Default Store View	pending	Active	Apr 1, 2024	Apr 16, 2024	Delete

[OBJ]

You must click the “Add New Review” button to create a new one.

Now you are required to fill in appropriate details for this campaign.

1. Review Information

ESTIMATE DELIVERYDATE
TECHNOLOGY EXTENSION
RECENT ORDER NOTIFICATION
REVIEW REMINDER
SALES
CATALOG
TECHNOLOGY ADMIN DEMO
TECHNOLOGY
CUSTOMERS
MARKETING
CONTENT
MIS
REPORTS

← Back Delete Reset Save and Continue Edit Save

REVIEW RULES

Review Information

Conditions

Schedule

General Information

Review Name * Review request (14 days)

Customer Group * NOT LOGGED IN
General
Wholesale
Retailer

Store View * Default Store View

Status * Enable

From 3/13/24

To 3/25/24

1.1 Review Name- Enter the required rule name for the new review reminder email campaign.

1.2 Customer Group- Select the right customer group for the creation of the new review reminder campaign. You're required to choose from Not logged in, General, Wholesale, or Retailer.

1.3 Store View- Next, select an apt store view for the new review reminder email campaign. You must choose from All Store Views, Main Website, Main Website Store, or Default Store View.

1.4 Status- Assign the status as Enable to start a new review reminder email campaign.

1.5 From- Select the date for the start of your review reminder email campaign.

1.6 To- Select the end date for your review reminder email campaign.

2. Conditions

Review request (14 days)

← Back Delete Reset Save and Continue Edit Save

REVIEW RULES

Review Information

Conditions

Schedule

Apply the rule only if the following conditions are met (leave blank for all products).

If **ALL** of these conditions are **TRUE**:

If an item is **FOUND** in the cart with **ALL** of these conditions true:

Price in cart **greater than 50**

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...tech9logy.com/.../80f03e7c80facd4281e1f040adefc0895...

Enter the conditions to be met to apply the newly created review reminder email rule. You can select product attribute combination, product subselection, conditions combinations, or cart attributes. For example, you may set the condition as Price is greater than 50, Quantity is exactly 2. This will only allow you to shoot emails when the set conditions are duly met. Otherwise, you'll get an error while sending emails.

3. Schedule

Review request (14 days) ← Back Delete Reset Save and Continue Edit Save

REVIEW RULES

- Review Information
- Conditions
- Schedule**

Schedule Information

Send Reminder Email after, Day(s) * 2

Hours * 1 Hours

Minutes * 5 Minutes

Email Sender * General Contact

Email Template * Review Reminder Template

Order Statuses -- Please Select --
Pending
Processing
Suspected Fraud
Complete
Closed
Canceled

3.1 Send Reminder Email after, (Days) - Enter the number of days after which you wish to shoot a review reminder email to your customers.

3.2 Hours- Select the hours after which you want your customers to receive the review reminder email.

3.3 Minutes- Select minutes for the review reminder email to be sent to the potential customer after making the purchase.

3.4 Email Sender- Select the sender for delivering the review reminder email.

3.5 Email Template- Select an apt Email template for a review reminder email.

Note: Admin can customise the email content and template as per their business needs by visiting Marketing -> Email Templates.

3.6 Order Status- Choose the order status for the product you wish to share for the review reminder email.

Creating a New Review Reminder Email Template

New Template 🔍 🔔 👤 labhamvishwakar...

[← Back](#) [Reset](#) [Convert to Plain Text](#) [Preview Template](#) [Save Template](#)

Load Default Template

Template * Review Reminder
Get bundle of follow up emails templates that convert

[Load Template](#)

Template Information

Template Name *
 Template Subject *
[Insert Variable...](#)

Template Content *

```

{{template config_path="design/email/header_template"}}
<p>{{trans "Hello %name," name=$name }}</p>
<p>{{trans "Thank you for choosing us for your recent purchase! Your satisfaction is our top priority, and we greatly appreciate your trust in our products and services. Your feedback is invaluable to us as it helps us continually improve and tailor our offerings to meet your needs and expectations."}}<br/>{{trans "Please take a moment to share your review or any concerns you may have about your purchased items by clicking on the links provided below."}}</p>
{{layout handle="tech9logy_review_reminder_email_product_list" product=$product area="frontend"}}
{{template config_path="design/email/footer_template"}}
```

To schedule the review reminder email, you need to first select a particular email template. You can select one from existing templates or create a new one by visiting **Marketing -> Email Template -> Add New Template**. Admin can also make changes to this format as per their business needs by loading the default Review Reminder email template and editing the HTML codes.

Order and Reminder

Order And Reminder 🔍 🔔 👤 labhamvishwakar...

[Filters](#) [Default View](#) [Columns](#)

 6 records found per page of 1

<input type="checkbox"/>	ID	Order ID	Customer Name	Customer Email	Product Name	Order Date	Status	No. Of Time Sent	Action	Schedule At
<input type="checkbox"/>	1	000000196	testing testing	rubi.gupta@tech9logy.in	Mens Jacket, Foam Jacket	2024-03-13 09:48:17	Sent	8	Select Send Now Delete	2024-03-14
<input type="checkbox"/>	2	000000197	testing testing	rubi.gupta@tech9logy.in	Porenbeton Dünnbettmörtel weiß 15 kg	2024-03-13 10:36:51	Sent	1		2024-03-14
<input type="checkbox"/>	3	000000198	testing testing	rubi.gupta@tech9logy.in	Wall Tile Wood Bage	2024-03-13 10:41:04	Sent	6	Select	2024-03-14
<input type="checkbox"/>	8	000000203	testing testing	rubi.gupta@tech9logy.in	Summit Watch	2024-03-27 05:45:46	Sent	6	Select	2024-03-28
<input type="checkbox"/>	11	000000206	mahender kumar	mahender@tech9logy.in	Porenbeton Dünnbettmörtel weiß 15 kg	2024-04-01 06:58:01	Sent	3	Select	2024-04-02
<input type="checkbox"/>	12	000000207	dsgdgd gdsd	mahender@tech9logy.in	Porenbeton Dünnbettmörtel weiß 15 kg, Foam Jacket	2024-04-01 08:12:44	Sent	3	Select	2024-04-02

After this, the admin must visit the Order and Reminder section to assess the number of emails sent to a particular customer. You'll get a comprehensive table displaying information like order ID, customer name, customer email, product name, status, order date, No. of time sent, and Schedule At.

Admin can directly send the review reminder email by clicking on Select next to the customer's name and choosing Send Now from the given options.

You'll get an error if you reach the threshold of sending reminder emails to a specific customer. However, you can shoot multiple emails while you reach the threshold limit of sending emails.

SMTP Extension

You can't send mails without setting up SMTP or downloading required extension. To setup your SMTP you will have to follow some steps-

If you're using magento 2.4.6 version, then go to Step 1.
Store->Advanced->System->Mail Sending Settings.

The screenshot shows the 'Configuration' page in Magento 2.4.6. The left sidebar contains a navigation menu with categories: GENERAL, CATALOG, SECURITY, CUSTOMERS, TECHNOLOGY, SALES, SERVICES, ADVANCED, Admin, System, and Developer. The 'System' category is selected. The main content area is titled 'Mail Sending Settings' and includes the following fields:

- Disable Email Communications** [store view]: A dropdown menu set to 'No' with a checked 'Use system value' checkbox.
- Transport** [store view]: A dropdown menu set to 'Sendmail' with an unchecked 'Use system value' checkbox.
- Host** [store view]: A dropdown menu set to 'SMTP' with an unchecked 'Use system value' checkbox. Below this field is the text: 'For SMTP and Windows server only.'
- Port (25)** [store view]: A text input field containing '465' with an unchecked 'Use system value' checkbox. Below this field is the text: 'Please enter at least 0 and at most 65535 (For SMTP and Windows server only).'
- Set Return-Path** [store view]: A dropdown menu set to 'No' with an unchecked 'Use system value' checkbox.

At the bottom of the configuration area, there is a 'Currency' field with a dropdown arrow. A 'Save Config' button is located in the top right corner of the configuration area.

Step 2 Fill the detail for SMTP Setup :

Configuration Save Config

- SECURITY
- CUSTOMERS
- TECH9LOGY
- SALES
- SERVICES
- ADVANCED**
- Admin
- System
- Developer

Mail Sending Settings

Disable Email Communications [store view] No Use system value

Transport [store view] SMTP Use system value

Host [store view] smtp.gmail.com Use system value
For SMTP and Windows server only.

Port (25) [store view] 465 Use system value
Please enter at least 0 and at most 65535 (For SMTP and Windows server only).

Set Return-Path [store view] No Use system value

Username [store view] Username

Password [store view] Password

Auth [store view] LOGIN Use system value

SSL [store view] SSL Use system value

If you are using other Magento version, you can do it by uploading an extension from Tech9logy and other extension .

How Does Our Extension Work?

This extension helps you remind your customers to add reviews for the products they've purchased on your website. An automated email is sent to the email address entered by the user urging them to add a relevant review for the order they've placed on your Magento 2 store.

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From [Tech9logy Demo Store](#) on 2024-04-03 12:22



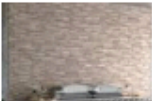
[Details](#) [Headers](#) [Plain text](#)



Hello testing testing,

testngggggThank you for choosing us for your recent purchase! Your satisfaction is our top priority, and we greatly appreciate your trust in our products and services. Your feedback is invaluable to us as it helps us continually improve and tailor our offerings to meet your needs and expectations.

Products

Item	Product Name	
	Mens Jacket	Product Review
	Foam Jacket	Product Review
	Wall Tile Wood Bage	Product Review

Live Assistance

[Skype](#)

support@tech9logy.com

FAQs

Ques: What is the Review Reminder extension?

Ans: Review Reminder is an exclusive extension developed by Tech9logy Creators that lets you remind existing customers to share their reviews for purchased products by sending automated reminders via email.

Ques: What is the purpose of the Review Reminder extension?

Ans: Review Reminder extension builds customer trust and increases their loyalty towards your brand. It also helps you attract more customers as it adds to your SEO game and drives your search engine result page rankings.

Ques: How can the Review Reminder extension help me increase the conversion rate?

Ans: Our extension helps you retarget customers who added products to their cart but didn't checkout. When the customer depicts exit intent, an automated popup occurs urging them to enter their email address and a reminder email is sent.

Ques: How can I customise the email template of the Review Reminder extension?

Ans: To customise the email template, go to Marketing -> Email Template ->Add New Template. Select the required template and make the required changes in the HTML codes.

Ques: Is this extension compatible with Magento 2.4.6?

Ans: Yes, this extension is compatible with all the latest versions of Magento including the latest Magento 2.4.6.